

KARTHIK EASAM

Project Manager · Software Delivery · Agile/Scrum · Stakeholder & Risk Management

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PROFESSIONAL SUMMARY

Project Manager with 9+ years of experience leading end-to-end delivery of software and business initiatives — from requirements and planning through development, UAT, release, and post-production support. Currently managing a portfolio of 7+ concurrent projects and 9+ client relationships, owning scope, schedule, resourcing, risk, and stakeholder communication while coordinating 30+ cross-functional team members across Product, Engineering, QA, UI/UX, Operations, and Finance. Proven track record delivering platforms end-to-end — including a six-module ERP system built from the ground up and a LegalTech platform taken from concept to launch — plus a portfolio of IoT and digital infrastructure products spanning embedded sensors, hardware, wireless connectivity, mobile applications, cloud platforms, analytics, automated reporting, and real-time monitoring across construction and geotechnical domains, with direct experience partnering with US-based stakeholders onsite in Florida and Arizona.

CORE COMPETENCIES

Project & Delivery Management

- End-to-End Project Management
- Project Planning, Scope & Scheduling
- Budget & Resource Alignment
- RAID / Risk & Issue Management
- Change Request Management
- Release & Implementation Management
- UAT & Go-Live Coordination
- Post-Production Support

Stakeholder & Team Leadership

- Client & Executive Relationship Management
- Cross-Functional Team Leadership (30+)
- Stakeholder & Expectation Management
- Escalation & Issue Resolution
- Vendor & Partner Management
- Executive & Status Reporting
- Agile / Scrum / SDLC
- Process Improvement & Governance

PROFESSIONAL EXPERIENCE

Executive Manager (Project Management)

June 2023 – Present

RedandBlue Applied Innovations Pvt. Ltd. — Hyderabad, India

- Own end-to-end delivery of 7+ concurrent software and business initiatives, managing scope, schedule, budget alignment, resourcing, and risk from requirements through go-live and post-production support.
- Serve as primary project and client point of contact for 9+ stakeholders, driving requirements gathering, expectation management, and escalation resolution to protect delivery commitments.
- Lead cross-functional delivery teams of 30+ across Product, Engineering, QA, UI/UX, Operations, and Finance, holding teams accountable to milestones, dependencies, and release timelines.
- Manage project risk and issues (RAID) proactively — identifying blockers, dependencies, and scope changes early, and driving mitigation plans through to closure.
- Own UAT and release management end-to-end: coordinating business validation, sign-off, defect triage, implementation readiness, and go-live execution.
- Deliver executive and stakeholder reporting — status updates, risk/issue trackers, and milestone reports — enabling leadership decision-making across a multi-project portfolio.
- Manage vendor and partner relationships (30+), aligning external dependencies and service delivery with internal project timelines.
- Drive process improvement and delivery governance, standardizing project documentation and workflows to improve delivery efficiency and audit readiness.

OfficeGX — Integrated ERP Platform

Six-module ERP built from scratch

Led project delivery coordination for an integrated ERP platform built from scratch spanning six business modules.

- Owned product delivery lifecycle from ideation and requirements through planning, development, testing, UAT, release, and continuous improvement across six business modules.
- Translated business requirements into actionable project deliverables, coordinating Product, Engineering, UI/UX, and QA teams throughout.
- Tracked delivery against milestones and dependencies across multiple product modules, resolving blockers to protect timelines.
- Led UAT validation with business users and managed defects, change requests, and implementation issues through resolution.
- Coordinated release readiness and production deployment, converting user feedback into enhancement priorities.

eLegum — LegalTech Platform

Concept to launch LegalTech platform

Led delivery of a LegalTech platform from concept through launch and ongoing enhancement, coordinating Product, Engineering, UI/UX, QA, and Operations.

- Gathered and prioritized customer requirements, coordinating workflows for case submission, advocate consultation, appointment booking, payments, and document management.
- Owned UAT, release readiness, and post-launch improvements, tracking defects and production issues through resolution.
- Supported delivery of Lexa, an AI-powered legal assistant, from development through implementation.

QA Software Tester

January 2020 – June 2023

Radise India Private Limited — Hyderabad, India & Florida, USA

- Owned end-to-end delivery of Smart FieldSheet, translating civil engineering field workflows into digitized product requirements — shifting field teams from a manual, paper-based process to a software-based workflow.
- Sustained the SmartPile Inspector platform by balancing customer-reported needs against technical priorities in the backlog, maintaining platform stability and reliability for civil infrastructure monitoring.
- Partnered with Engineering and Hardware teams to define requirements for IoT sensor integration, enabling real-time lifecycle monitoring for civil structures including bridges and piles.
- Guided development of a Quality Management System (QMS) by translating regulatory compliance needs into product features, meeting formal civil-engineering compliance standards.
- Validated releases by running functional, integration, regression, and UAT cycles against defined acceptance criteria, reducing post-launch defect risk.
- Facilitated sprint ceremonies and coordinated with the onsite Florida-based team to align sprint goals with client deployment timelines.

SmartPile® Inspector / Duplex

IoT pile-driving & integrity monitoring

IoT-enabled pile-driving and integrity monitoring solution using audio and embedded sensors for real-time data capture, blow counting, driving-stress monitoring, and automated reporting.

- Owned development of the IoT-enabled pile-driving and integrity monitoring solution using audio and embedded sensors for real-time data capture, blow counting, driving-stress monitoring, and automated reporting.
- Managed product requirements, roadmap, cross-functional delivery, testing, and field deployment across hardware, software, cloud, and engineering teams.

SmartPile® EDC

Embedded structural sensing

Embedded structural sensing solution for collecting strain, temperature, and load-related data from piles and concrete structures.

- Managed an embedded structural sensing solution for collecting strain, temperature, and load-related data from piles and concrete structures.
- Coordinated sensor, wireless communication, data acquisition, and software integration for real-time structural monitoring and analysis.

SmartWaterMonitor

Remote water-level & pressure monitoring

IoT-based water-level and pressure monitoring solution integrating sensors, cellular connectivity, cloud data management, alerts, and remote monitoring.

- Owned an IoT-based water-level and pressure monitoring solution integrating sensors, cellular connectivity, cloud data management, alerts, and remote monitoring.
- Managed product requirements, integrations, testing, and deployment for applications including dams, embankments, seepage, and geotechnical monitoring.

SmartFieldSheet / SmartDensity

Mobile field-data collection & QA/QC

Mobile field-data collection and reporting solution that wirelessly captured density-gauge data and streamlined QA/QC approvals, report generation, and client submission.

- Managed a mobile field-data collection and reporting solution that wirelessly captured density-gauge data and streamlined QA/QC approvals, report generation, and client submission.
- Led product requirements, workflow digitization, testing, and field implementation to replace manual field sheets, data entry, and reporting processes.

Quality Analyst

April 2019 – October 2019

SuAi, Inc. — Hyderabad, India

- Identified process, quality, and delivery gaps through operational analysis, coordinating corrective actions with internal stakeholders.
- Delivered management reporting and performance metrics to support process improvement and standardization.

Process Developer

August 2016 – February 2019

Genpact India Private Limited — Hyderabad, India & Arizona, USA

- Managed a 25-member team for client GoDaddy, delivering daily customer operations and handling 200+ customer interactions daily while maintaining quality and service standards.
- HST 550 certified on Hosting Advanced Tech; trained and coached team members on hosting technology terms, products, and processes while maintaining quality standards.
- Monitored KPIs, productivity, and service-level performance, managing escalations and coordinating resolution with internal stakeholders.
- Led process transitions, training, and operational implementation, identifying bottlenecks and driving improvement initiatives.
- Selected for onsite assignment in Arizona, USA, collaborating with US-based teams and stakeholders.

KEY HIGHLIGHTS

- 9+ Years Across Delivery & QA — Experience spanning project management, software delivery, QA, and business operations.
- Multi-Project Portfolio Leadership — Currently managing 7+ concurrent projects and 9+ client relationships simultaneously.

- Large Cross-Functional Teams — Lead delivery teams of 30+ members and coordinate 30+ vendors and partners.
- Platform Builder, Ground Up — Delivered a six-module ERP platform from scratch and a LegalTech platform from concept to launch.
- Risk & Release Excellence — Strong track record in RAID/risk management, UAT ownership, release management, and post-production support.
- International Delivery — Onsite delivery experience with US-based stakeholders in Florida and Arizona.

METHODOLOGIES & TOOLS

Methodologies: Agile · Scrum · SDLC · UAT · Project Lifecycle Management · Risk Management · Change Management · Release Management · Continuous Improvement

Tools & Platforms: Jira · Microsoft Project · Microsoft Excel · PowerPoint · Word · Azure · ERP · CRM · HRMS · ATS

EDUCATION

Bachelor of Technology — Mechanical Engineering

CMR Engineering College · 2012 – 2016